



THE COORDINATING CENTER

INSPIRED SOLUTIONS

THE CENTER LINE

October 2017

BOARD SPOTLIGHT

The Coordinating Center is pleased to announce its new Board Officers, Thomas H. Hall, Chair of the Board and Dianne Feeney, Vice Chair. "Both Tom and Dianne have a deep passion for our mission and bring talent, expertise and energy to the table. We look forward to their leadership and helping us continue to strengthen our mission of partnering with people of all ages and abilities to achieve their aspirations for independence, health, and meaningful community life," said Karen-Ann Lichtenstein, CEO.



Thomas H. Hall, President of Saltgrass LLC and CEO of Heywood Oil & Gas LLC has more than 30 years of experience in

the areas of marketing, development, and government relations. He has worked with companies such as Tierco Group, Premier Parks Inc., and Six Flags Inc. Mr. Hall has served on The Center's Board for six years.

COMMUNICATION PLAYS KEY ROLE IN GOOD HEALTH

A new medical diagnosis can seem like a giant jigsaw puzzle, with people unclear about why they are being referred to a specialist, providers not receiving clear information and primary care physicians not receiving notification when a patient is seen in the hospital.

Poor communication can result in inefficient care. The Coordinating Center works with individuals to help them understand their health conditions and develop a plan so they can remain healthy and out of the hospital.



Through our partnership with the Bay Area Transformation Project, The Center works with Anne Arundel Medical Center (AAMC) and Baltimore Washington Medical Center (BWMC) to reduce unnecessary hospital use by Medicare beneficiaries with chronic conditions and complex medical and social needs. The Center's nurses and community health coaches work collaboratively with patients and their treatment teams to develop appropriate interventions



Dianne Feeney, B.S.N., M.S., has served as the Associate Director for Quality Initiatives for the Maryland Health Services Cost Review

Commission since 2008. Prior to her work with The Commission, Ms. Feeney was the Senior Vice President of Operations and Vice President of the National Quality Forum, a national consensus development membership organization. Ms. Feeney has served on The Center's Board for three years.

CELEBRATING 35 YEARS OF ABILITIES



#TCCInAction

The Coordinating Center's Year of Service

In honor of The Coordinating Center's 35th year anniversary, coworkers will participate in The Center's Year of Service initiative. Renée Dain, VP, Business Development and Social Innovation and initiative organizer said, "Finding time to give back to the community and to make new connections has been proven to improve not only the lives of others, but your own life as well. By volunteering with coworkers in our local community, we will promote team building and have the opportunity to put The Center's values into action."

Coworkers are volunteering across the state to help people with disabilities, housing instability and mental health challenges, as well as organizations that support animals and the environment. Upcoming volunteer activities include cleaning animal care areas at the

and to address early warning symptoms before a hospitalization becomes unavoidable.

Effective communication was key in helping Michael, a 57-year-old, who recently experienced homelessness and was awaiting a liver transplant. "I was able to communicate with members of the liver transplant team," said Beth, Michael's Community Health Coach. "They explained the process to me and the requirements Micheal needed to meet to remain on the recipient list."

[READ](#) more about Michael's story and the successes we have achieved at AAMC and BWMC.

HELP THOSE IN NEED BY BECOMING A CENTERFLIX SPONSOR TODAY



We are currently seeking sponsors for:
3rd Annual CenterFlix Fundraiser
Thursday, May 10, 2018; 6-9 p.m.
American Visionary Art Museum

Cocktail Reception

Silent Auction/Raffle

Join us as we celebrate 35 years of abilities and the individuals and families we are privileged to serve. Become a [sponsor](#) today and help us meet our goal of raising \$100,000 for The Center's Family Resource Fund.

Thanks to our generous sponsors, the fund is able to support children and adults with disabilities and complex needs by providing critical financial assistance when they need it most.

CenterFlix features short films that celebrate the accomplishments of people with disabilities. Help us

Maryland SPCA, serving as a guide at the Homeless Resource Day in Anne Arundel County, packaging food at the Maryland Food Bank and painting Itineris's new facility.

Look for #TCCinAction on our social media accounts to follow all the great work we are in doing in the community!

Do you know of any organization that needs volunteers? Contact [Renee Dain](#).

make a difference today!

STAY CONNECTED WITH THE COORDINATING CENTER

www.coordinatingcenter.org

