On March 5, 2020, Governor Lawrence J. Hogan, Jr., declared a state of emergency due to disease (“COVID-19”) caused by the novel coronavirus. The COVID-19 outbreak was declared a national emergency on March 13, 2020, and was previously declared a nationwide Public Health Emergency on January 31, 2020 (retroactive to January 27, 2020). The federal Public Health Emergency was subsequently extended on April 26, 2020, for up to an additional 90 days. The current authority expires July 25. It is unclear if the federal Public Health Emergency will be extended further.

The health care and safety of Medicaid providers and participants is a priority during the COVID-19 Public Health Emergency. To prevent transmission and spread of COVID-19 disease, the Maryland Department of Health (“the Department”) has implemented certain flexibilities with respect to delivery of services covered by the Medical Assistance Program via telehealth, these include:

- Permitting a participant’s home or any other secure location to serve as a telehealth originating site for purpose of delivery of Medicaid-covered services;
- Permitting reimbursement for audio-only health care services delivered by phone; and
- Permitting use of telehealth technology not compliant with HIPAA.

The flexibilities the Department has been able to offer health care providers during this time are based on both Executive Orders from the Governor of Maryland and waivers from the federal government. The federal waivers that allow for telephonic and non-HIPAA compliant technology are scheduled to sunset in tandem with the end of the federal Public Health Emergency. These flexibilities are not likely to be granted on a permanent basis by the Centers for Medicare and Medicaid Services. Unless the Secretary of the federal Department of Health and Human Services takes action to either extend the waivers or make the flexibilities permanent, these flexibilities expire at the close of the current federal Public Health Emergency.

The Department will examine closely the flexibility to expand services delivered via telehealth in a participant’s home. Services provided in the home setting are not currently reimbursable through Maryland Medicaid; however, standard coverage rules do allow states to reimburse for services in the home setting. The Department will assess which services may be appropriately delivered via telehealth in the home setting on an ongoing basis after the end of the federal Public Health Emergency.

Last updated 6.9.20